



## Planning, Development & Transportation

Engineering  
281 North College Avenue  
P.O. Box 580  
Fort Collins, CO 80522.0580

970.221.6605  
970.221.6378 - fax  
[fcgov.com/engineering](http://fcgov.com/engineering)

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IN RE: Christie Ward, the Impact Institute

I recently had the great pleasure of participating in a public speaking class taught by Ms. Christie Ward. As the City Engineer for the City of Fort Collins, I felt it was imperative for my staff to take a good course in public speaking. Christie was contracted by the City to teach a class to 16 of my employees to help them learn to speak effectively in all sorts of situations and to develop persuasion skills in their work here at the City of Fort Collins.

Christie Ward's class was, in a word, fantastic. She engaged the entire group in an interactive exercise that helped them to break down barriers. While the class was ostensibly designed to cultivate effective speaking skills, it turned out to be a fabulous team building exercise. Engineers often tend to be shy and introverted and feign public speaking. But Christie's innovative approach to teaching and engaging the audience set them at ease. It was a wonderful learning opportunity for all of us.

I would strongly endorse Christie Ward to anyone interested in learning to become an effective speaker.

A handwritten signature in blue ink, appearing to read "Helen Migchelbrink", with a long horizontal line extending to the right.

Helen Migchelbrink  
City Engineer