



December 15, 2008

TESTIMONIAL FOR CHRISTIE WARD

To Whom It May Concern:

I understand that Christie Ward is applying for her Certified Speaking Professional Certificate, and that as part of the application process she is required to provide testimonial letters. I am pleased to provide such a testimonial for Christie.

Christie has facilitated leadership and performance management training for IHS for several years. She is an excellent facilitator, and immediately engaged our leaders and colleagues with her lively style and real life stories to make the topic relevant. She uses well-designed activities in her programs, and asks provocative questions that ensure the participants think about how the content is relevant to them. She has a talent for answering tough questions by making the participants see the other side of the issue and come to their own conclusions about how the topic might be properly addressed.

She is always well prepared for a facilitation engagement and is able to “flex” to suit the audience at hand. We have used her in some difficult facilitation situations and she always comes through for us, and gets excellent evaluations from the audience. She has a wide variety of topics at her command for various situations and facilitation needs.

Christie is a consummate facilitation professional. We highly recommend her for the certification for which she is applying.

Please let me know if you have questions, at 303-397-2220 or beth.dickinson@ihs.com.

Sincerely,

Beth Dickinson
Senior Director, Global Training